

**Minutes of the Special Review Committee
Water Rates Meeting Held
Monday, August 10, 2015**

Present: Councillor Maroosis, Committee Chair
Councillor Bain, Committee Member (5:50 p.m. to 6:39 p.m.)
Councillor Serran, Committee Member
Mayor McDonald, Committee Member
Councillor Vaillancourt, Guest
Councillor Forgette, Guest
Councillor Anthony, Guest
Councillor King, Guest
Councillor Mayne, Guest
Councillor Vrebosch, Guest

STAFF PRESENT:

D. Euler, M. Karpenko, K. McIsaac, D. Robinson, L. Rochefort, S. Van Mierlo

Special Review Committee Chair, George Maroosis, called the meeting to order at 5:00 p.m.

1. Items Discussed:

2015 Water and Sanitary Sewer Committee Presentation #2:

Staff Comments on Customer Inquiries:

- Sue Van Mierlo and Dan Robinson provided an overview of the types of inquiries they have receiving been from the public and how they are helping the public transition to the new meter system.

Open House:

- There will be an Open House at City Hall on Tuesday, August 10, 2015 from 4:30 p.m. to 7:00 p.m.
- At the Open House the public will have the opportunity to:
 - Receive assistance in setting up an account in the web portal
 - Set up Pre-authorized payments/budget payment plans.
 - Do specific account investigation.
 - David Euler will be present to answer technical questions.

Review of Random Residential Billing Comparison:

- Lorraine Rochefort explained the residential billing comparison of 60 properties.

Review of Consumption Projections vs. Years-to-Date Actuals:

- Margaret Karpenko did an overview of the consumption projections.

September 1, 2015 – Rate Review:

- Margaret Karpenko did an overview of the September 1, 2015 rate review.

2. Next meeting on August 12, 2015.

Meeting adjourned at 6:39 p.m.

Councillor George Maroosis
Chair Special Review Committee
Water Rates

Deputy City Clerk Karen McIsaac

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